

Patient History is an optional Trojan service that provides your office with specific patient coverage beyond our standard plans.

## With Patient History, Trojan offers:

- Patient effective date
- Individual waiting periods
- Plan maximum, remaining maximum, remaining deductible
- Pending dental claims, date of service, amount pending
- Date of last FMX
- Date of last bitewing series
- Date of last two prophys
- Date of last fluoride
- Date of last root planing
- Root planing frequency and limits

## TIME IS MONEY

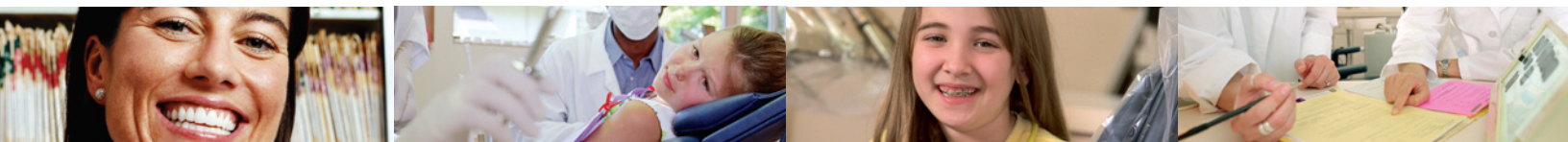
**MORE TIME** for revenue-generating activities like:

- Filling holes in the treatment schedule
- Answering the phone on the first ring
- Scheduling appointments at the time of diagnosis
- Reminding your patients of their unscheduled treatment
- Reactivating and collecting reports
- Tracking past due insurance claims
- Handling patient finances

**WHAT'S THE PAYOFF?** For every second your staff spends dealing with insurance companies, whether by phone, Internet, or fax, you are losing money. That's why, by popular demand, Trojan has created this service for you!

The modest fee is per request, and you're in complete control of the service because we only get patient history if you ask for it.

Remember, when you call Trojan, you have a live representative working for you within 60 seconds. We take the work from you and do the work for you.





## TROJAN PATIENT HISTORY REQUEST WORKSHEET

DATE:	2/24/09	FROM TROJAN PDF	CONTACT:	RACHEL
MAIL TO:	DR. JANE SMITH 4321 MAIN STREET ANYWHERE, USA	ACCOUNT #: 000000-00	PLAN#:	0000019
		INSURED:	JOHN DOE	
		PATIENT:	JANE DOE	
		EMPLOYER:	WIDGET MANUFACTURING	

### PATIENT EFFECTIVE DATE

Effective 2/20/06.

### INDIVIDUAL WAITING PERIODS

None.

### PLAN MAXIMUM, REMAINING MAXIMUM, REMAINING DEDUCTIBLE

Plan max is \$2000- none has been used. Deductible of \$25 has not been met.

### PENDING DENTAL CLAIMS, DATE OF SERVICE, AMOUNT PENDING

None.

### DATE OF LAST FMX

No history.

### D0272 - D0274 DATE OF LAST BITEWING SERIES

10/24/08

### DATE OF LAST TWO PROPHYS

10/24/11 and 4/25/12

### DATE OF LAST FLUORIDE

No adult coverage, so not applicable.

### DATE OF LAST ROOT PLANING (D4341)

No history.

### D4341& D4342 ROOT PLANING %, FREQUENCY AND LIMITS

Paid basic. No frequency listed. Subject to medical necessity. All four quads can be done on the same visit.

## How to Reach Us

Trojan's Service Department: 800-633-3060. Office hours: Monday through Thursday, 6 a.m. - 5 p.m. PST, and Friday from 6 a.m. - 4 p.m. PST.

(We are closed every Friday 1 - 2 p.m. for training, to continually improve our service to you.)

